From: Karuna Karan
To: Microsoft ATR
Date: 1/2/02 11:47am
Subject: Microsoft Case

Hello

I understand this is the US government site that accepts comments from world citizens on the Microsoft case.

Let me first give you a background of myself. I am an engineer and I run a small electronic business in Hong Kong. I was retrenched from my job six months ago and so started this business. I am at present working hard to meet my needs.

When I started this business six months ago, I bought a brand new laptop which was bundled with Windows ME operating system. Now, everyday, my computer system crashes on an average three times. The hard disk had also crashed once in the last 6 months time.

This sad situation is that I have no other alternates to help me. Microsoft has effectively killed the growth of any good software that answers to consumers needs pro-actively.

I am sure millions of computers users around the world are facing the similar problem to mine. Microsoft has effectively reduced productivity and efficiency all around the world. If someone was to calculate the amount of time and data lost due to mal-functioning of Microsoft products, I am sure it will run into Trillions of USDollars.

Microsoft has to be stopped immediately! They should also be made to return their ill-gotten wealth to the world citizens. PLEASE DO IT NOW!

best wishes Karunakaran